

# Labour Housing Group - Privacy Policy

## 1. Introduction

The Labour Housing Group (LHG) will keep safe any personal data that you share with us or that we receive from other organisations.

This Privacy Policy describes how we will collect and process your personal information and how it will be used. It contains important information your right to privacy, so please read it carefully. From time to time we may update this Policy and publish it on our website.

We need you to provide us with some of your personal data to enable you to be a member of LHG and receive updates on news and events.

## 2. When do we collect information about you?

We collect information about you:

- (1) When you give it to us directly, e.g. you apply to join, comment on our website or make a donation.
- (2) When you give it to us **indirectly**, e.g. interact with us via Twitter or our Facebook page.
- (3) When you visit our **website** – we may use cookies to identify you when you visit our website (for example, by remembering your log in details).

## 3. What information do we collect?

- (1) We will typically hold your name and contact details, including physical address, telephone number and e-mail address.
- (2) We may, with your permission, store details about your ethnicity, gender, and disability status to ensure inclusivity and accessibility in LHG's activities
- (3) We may also retain information gathered through member surveys, or if you wish to register an interest in particular housing contexts such as rural or coastal areas, small towns, National parks, to help us in setting up focused networks.
- (4) We may hold your bank details to identify payments such as subscriptions.
- (5) We may ask for confirmation that you support of the aims and values of LHG and that you are a member of the Labour Party.
- (6) Where relevant, we may hold your responses to any of our surveys that you have completed.
- (7) We may track emails that we send you to get a picture of how successful a mailing has been.
- (8) We will ask for the name of your Constituency Labour Party and the local authority where you live so that you can be advised about local activities

## 4. How and why will we use your personal data?

We will only use personal data for the purposes specified in this Policy that is to:

- (1) Manage your LHG membership, e.g. send reminders of subscriptions due, donations made
- (2) Help us to ensure that our membership is representative and ensure inclusivity and accessibility
- (3) Engage members in our campaigning work and in the setting up of networks focussing on specific areas of interest
- (4) Help in the formation of support networks

- (5) Respond to enquiries or complaints raised by members
- (6) Audit and/or administer our accounts

## 5. How we handle payments

All financial transactions carried out on our website are handled through Paypal, a third-party payment services provider whose privacy policy is available at:  
<https://www.paypal.com/en/webapps/mpp/ua/privacy-full>.

[We will record your payment of subscriptions and/or donations to us.](#)

## 6. Security of your personal data

We will prevent the loss, destruction, misuse, alteration, unauthorised disclosure or access to your personal information by ensuring that there are appropriate systems in place.

Your personal information may only be accessed by persons authorised by the LHG Executive Committee. We will not share your data without your consent.

## 7. Your rights

- You have the right to withdraw consent to use your personal information at any time.
- You have the right to ask us to stop using your personal information and to unsubscribe from our email list at any time.
- You have the right to be informed how your personal information will be used. This policy statement aims to provide you with a clear and transparent description of how your personal information may be used.
- You can write to us to ask for confirmation of what information we hold on you and to request a copy of that information. Provided we can confirm your identity, we will comply within 30 days. If you believe our record of your personal information is inaccurate, you have the right to ask for the record to be updated.
- You can ask us for your personal information to be deleted from our records.
- To exercise these rights, contact us via our website at <https://labourhousing.org/contact/>

If you are not satisfied with our response, you can make a complaint about us or the way we have processed your data to the Information Commissioner's Office ("ICO").

For further information on how to exercise this right, please see the guidance at <https://ico.org.uk/for-the-public/personal-information>.

The ICO can be contacted at: <https://ico.org.uk/global/contact-us/>.